SUPERSTACK® 3 WEBCACHE 1000/3000 SOFTWARE VERSION 1.00 RELEASE NOTES

3Com

For the latest information about the SuperStack 3 Webcache 1000/3000 please visit:

http://www.3com.com/sswebcache

Please use these notes in conjunction with the following documents:

- "*SuperStack 3 Webcache 1000/3000 User Guide*" Part number: DUA1611-5AAA02

- "*SuperStack 3 Webcache 1000/3000 Online Help*"

Software License Agreements

Before you use the software on the SuperStack 3 Webcache 1000/3000 CD-ROM, please ensure that you read the license agreement text. You can find this text in the license.txt on the CD-ROM and in the *Webcache User Guide*.

Points to Note when using the Webcache 1000/3000

CD-ROM

When using the setup.exe that displays the splash screen on the CD-ROM you may experience a problem if you have an early version of virus checker installed on your PC. If you experience this problem the following error is displayed when the setup.exe is activated:

```
Application Error
Exception EResNotFound in
Module 0DSCD.EXE at 0016:0B37
Resource TMainForm not found.
```

You can either:

- Turn off your virus checking software whilst using the CD-ROM.

or

- Upgrade your virus checking software to the latest version.

Serial Cable

Use a standard null modem cable to connect to the Webcache console port. Ensure that it is wired correctly as described in Appendix B of the *Webcache User Guide*.

Known Problems with the Management Software

- You should not configure the Web browser being used to manage the Webcache to use the same

Webcache as a proxy server. This applies to both Internet Explorer and Netscape browsers.

If you do configure the Web browser in this way, you may encounter unexpected behavior when a disconnection occurs between the browser and the Webcache. Examples of a disconnection include:

- Rebooting the Webcache.

- Changing the Webcache system time configuration.

In these scenarios, it is possible for Web interface screens to remain open even after the operation has completed successfully. The failure of these screens to close does not cause any problems to the Webcache. Simply refresh the Web browser and the Webcache will operate as normal.

These issues will not occur in Netscape if you select *Edit > Preferences > Advanced > Proxy* and then select the *Direct Connection To the Internet* option.

- Do not try to administer two Webcaches using the Web interface from the same client machine at the same time. If you do, the web management sessions may interfere with each other and cause unexpected behavior.

- Do not set the Webcache proxy port number to 65535. If you do, your Webcache will refuse to start and must be returned to 3Com. You may use any other numbers in the range 1024-8080 and 8090-65534. Future releases of the Webcache management software will prevent the value of 65535 being entered.

- If you use a Web browser to access FTP sites, there are a very small number of sites that will refuse access due to an authentication failure, even though they claim to allow anonymous access. This authentication failure is a problem in the SuperStack 3 Webcache software and affects Webcache deployments in both proxy and transparent mode.

If you encounter this problem, you can regain access to the FTP site by using an FTP utility rather than by accessing the site through the Web browser. This will allow you to download the files as expected.

3Com Network Supervisor

The CD-ROM contains 3Com Network Supervisor.

To download the latest version of 3Com Network Supervisor and/or Service Packs please visit:

`http://www.3com.com/tns/`